Palasil Legal Notice

Version 1.0 of 29 October 2026

Palasil

This page is published in English and Italian. In case of conflict, the English version prevails.

1. Company information

1.1 The website palasil.com, the application at app.palasil.com and the Palasil service (the "Service") are operated by:

Item	Details
Company	Terahold S.r.l., single-member company (società con unico socio)
Registered office	Via Francia 21/C, 37135 Verona, Italy
Companies Register	Verona Companies Register (Registro delle Imprese di Verona), registration no. and tax code 05234500238
REA number	VR-481086
VAT number	IT05234500238
Share capital	EUR 10,000, fully paid
Certified email (PEC)	terahold@legalmail.it
General enquiries	hello@palasil.com
Customer support	support@palasil.com
Payments and invoices	billing@palasil.com
Legal enquiries and personal data	legal@palasil.com (also privacy@palasil.com)
Security vulnerabilities	security@palasil.com

1.2 Emails sent from noreply@palasil.com are automatic messages of the Service; that address is not monitored.

2. Trademark

2.1 Palasil is a trademark used under licence by Terahold S.r.l.

2.2 The other trademarks, names and logos shown on the website or in the Service, including those of the brands whose newsletters appear in the inspiration feed, belong to their respective owners.

3. Intellectual property

3.1 The Palasil software is owned by Terahold S.r.l. The content of the website, including texts, graphics and software, belongs to Terahold S.r.l. or to its licensors and is protected by the law on intellectual property. It may not be reproduced or used without the prior written authorisation of Terahold S.r.l., except within the limits permitted by law.

3.2 The Palasil service is provided under a licence of use, governed by the Terms of Service or, for customers with a Palasil Custom Agreement, by that contract.

4. Information on the website

4.1 The information on the website describes the Palasil service in general terms. The rights and obligations of Terahold and of its customers are only those set out in the documents listed in Section 5.

4.2 The prices of the Service indicated by Terahold, on the website or in the Service, are exclusive of VAT.

5. Legal documents and contacts

5.1 The current versions of the legal documents of Palasil are available at palasil.com/legal: Terms of Service, Data Processing Agreement, Acceptable Use Policy, Privacy Policy, Cookie Policy, Sub-processors, AI and Transparency, Content Removal, Security Overview, Support Policy and Data Export. The previous versions remain available in the archive at palasil.com/legal/archive.

5.2 Under Regulation (EU) 2022/2065 of the European Parliament and of the Council of 19 October 2022 (Digital Services Act):

a) single point of contact for the authorities of the Member States, the European Commission and the European Board for Digital Services: legal@palasil.com;

b) single point of contact for the recipients of the Service: support@palasil.com;

c) languages that can be used to communicate with these points of contact: English and Italian;

d) notices of content stored in the Service that is considered illegal: legal@palasil.com, as described in Section 21.2 of the Terms of Service.

5.3 Requests to remove newsletters from the inspiration feed are handled as described on the Content Removal page.